### People & Culture



# Claiming Additional Hours and Penalty Rates Frequently Asked Questions (FAQ)

#### What type of claim should I make?



All long term changes in your hours of work should be sent to P&C Help Desk as a roster change or variation of hours. Temporary changes (for example, one day or one week) should be tracked through your Flex Timekeeping records.

If you are working extra hours there are rules around what you can claim.

#### **Shift Penalties**

• Rostered shifts that include evening and night work accrue shift penalties. You must claim the hours worked through a timesheet entry so that shift penalties can be applied.

Evening shift	Hours in a shift worked between 6pm and 11:59pm, Monday to Friday	15%
Night shift	Hours in a shift worked between 12am and 5:59am, Monday to Friday	17.5%
Saturday shift	Any hours in a shift worked on Saturday	50%
Sunday shift	Any hours in as shifts worked on Sunday	100%

#### **Additional Hours**

- By prior agreement with your supervisor, part time employees may claim additional hours rather than accrue Flex time
- Additional hours can only be claimed where a part time employee works hours in addition to their regular hours of work per week, and not in excess of the ordinary hours of duty for a full time employee (35 hours per week)

#### **Overtime / TOIL**

- Work outside the <u>Span of Hours</u> for your Department should be claimed as Overtime or TOIL
- If you are working a last minute shift to cover for another rostered employee's illness or absence, with less than 7 days' notice, you should claim Overtime / TOIL
- If you are working over 35 hours per week at the request of your supervisor you may claim Overtime / TOIL

#### Flex Time

- Any additional time worked within the span of hours can be accrued as Flex time
- You can accrue a maximum of 3.5 hours of Flex time on any rostered day and you can carry forward a maximum of 10 hours (pro rata) of Flex time each Flex period
- Flex leave can be booked through Web Kiosk
- You cannot accrue Flex and also claim Overtime, TOIL or Additional Hours for the same time worked

#### What if I work additional hours on a rostered weekend or to cover a night shift?

You would need to submit two claims – one for additional hours, and a second claim for the appropriate penalty rate.

#### What if I have leave booked on a day I normally receive shift penalties?

Shift penalties do not apply when shifts are not worked; if you are on leave then penalties are not payable and you should not submit a claim. All leave should be submitted via Web Kiosk.

#### Where can I find out more information?

Shift Penalties are covered under Cl 38 of the Professional Enterprise Agreement (page 25).

Overtime is covered under Cl 42 (page 26) and Public Holidays and University Concessional Days are covered under Cl 54 (page 38).

## **Claiming Additional Hours and Penalty Rates Step by Step Guide**

- 1. Log in to <u>Web Kiosk</u>
- 2. Using the Home menu click on the menu for My Pay

UNIVERSITY OF WOLLONGON	G	
\Lambda Home		
Leave		
Training		
My Pay	• • • • • • • • • • • • • • • • • • •	
	No data to display	
	Favourites	
	No data to display	

3. Under Timesheet click Additional Hours

My Pay				Last Payslip
Appointment Details	Bank Accounts	C Deductions	Link to MyGov website	
				12-May
Timesheet			2	
습 Additional Hours	습 Additional Hours and O	Academic Timesheet	Professional Services	C Timesheet History

**4.** To add a new timesheet claim for additional hours, penalty rates or overtime click the + button at the top left

Additional Hours View By  Status Type							
<ul> <li>▲ Today</li> </ul>	Image: Today     May 2022					Month Week List	
	Pay Codes Out @ 2.0	0 🦲 Overtime @ 1.5	SCIA Weekend	Overtime @ 2.0	😑 Call Out @ 1.5	Addtn Duties	
<mark>0</mark> 8							
Sunday	Monday	Tuesday	Wednes	day	Thursday	Friday	Saturday
1	1 2		3	4	5	(	6 7

5. Select the date that you worked

Date 16-MAY-2022

6. The below paycodes will be available for selection. Scroll through pages by using the right arrow at the bottom of the screen

Description	Paycode	When to use it
Additional Duties	ADDND	Part time you are part time and perform
		additional hours up to 35 hours per week
Overtime @ 1.5	OT1.5	The first 2 hours of overtime worked from Mon –
		Sat (except on public holidays)
Overtime @ 2.0	OT2.0	All hours after first 2 hours of overtime worked
		from Mon – Sat, and all overtime on Sunday
		(except on public holidays)
Shift Penalty 50% (Saturday Shift)	SA050	Any hours in a rostered shift worked on Saturday
Shift Penalty 100% (Sunday Shift)	SP100	Any hours in a rostered shift worked on Sunday
Shift Penalty 15% (Evening Shift)	SA015	Hours in a shift worked between 6pm and
		11:59pm,
		Monday to Friday
Shift Penalty 17.5% (Night Shift)	SA175	Hours in a shift worked between 12am and
		5:59am,
		Monday to Friday
Call Out @ 1.5	CO1.5	
Call Out @ 2.0	CO2.0	
Overtime @ 1.0	OT	When you work on a non-rostered public holiday
		this rate should be used as well as OTPUB
Overtime Public Holidays	OTPUB	When you work on a public holiday this rate
		should be used
SCIA Weekday	OCSA1	
SCIA Weekend	OCSA2	

7. Click the new entry to adjust and submit it. New entries not yet submitted will be blue.

Additional Hours View By  Status  Type Not Submitted Submitted Rejected Approved							
• • Today	Image: Today     May 2022       Pay Codes     © Overtime @ 1.5     © Call Out @ 2.0     © SCIA Weekend     © Addtn Duties     © Overtime @ 2.0     © Call Out @ 1.5						
ර ද Sunday	Monday	Tuesdav	Wednesday	Thursday	Friday	Saturday	
	1 2	3	4	5	6	7	
	9	10	11	12	13	14	
	5 16 Shift Penalty 15% (Evening Shift) (.5)		18	19	20	21	
2	2 23	24	25	26	27	28	
2:	9 30	31	1	2		4	

8. Review the Work Date to ensure it is correct, include the number of hours worked under Unit and any comments to inform your supervisor in Comments.

Timesheets	×
Additional Hours	
Week - 16-MAY-2022 to 22-MAY-2022 v Status Not Submitted v	
Q ∨         Search: All Text Columns         Go         Actions ∨         Edit         New         Save         Submit         Unsubmit         Delete	
Report View 📃 🗸 🖓 🗸	< Row 1 of 1 >
Job No	
Work Date 16-MAY/2022	
Paycode SA015	
Unit 3	
Gl Override	
Comments	
Edit 🔒	
	Save Submit Unsubmit Detete

- 1. To submit the claim for payment, click Submit or click Save to return to the record later
- 2. Once submitted, this will trigger an automatic email notification to your supervisor. It will be paid in the next available pay once approved by your supervisor.